



Fast Pass Driving School – Privacy Policy

Last updated: November 2025

Fast Pass Driving School (“we”, “our”, or “the School”) is committed to protecting your privacy. This Privacy Policy explains how we collect, use, store, and safeguard your personal information when you engage with our services, including driving lessons and instructor training.

1. Information We Collect

1.1 Personal Information

- Full name
- Address
- Email address
- Phone number
- Date of birth (if required by DVSA)
- Driving licence details
- Emergency contact details

1.2 Lesson & Training Information

- Booking details
- Lesson progress
- Attendance records
- Payments made
- Driving test dates and results

1.3 Payment Information

- Bank transfer details
- Payment confirmations
(We do not store card details.)

1.4 Website or Online Enquiry Information (if applicable)

- IP address
 - Browser type
 - Cookies and analytics data
 - Online form submissions
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2. How We Use Your Information

We use your information to:

- Deliver driving lessons and instructor training
- Communicate regarding bookings, cancellations, or changes
- Process payments

- Maintain training records
- Notify you of test-related information
- Improve our services
- Comply with DVSA or legal requirements

We **never** sell your information to third parties.

3. Lawful Basis for Processing

We process your information under the following grounds:

- **Contract:** To provide services you have booked
 - **Legitimate interest:** For communication, safety, and administration
 - **Legal obligation:** To comply with DVSA or UK law
 - **Consent:** For optional services such as promotional use of photos
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4. Social Media Pass Photos

With your **verbal consent**, we may take and share your driving test pass photo on our social media platforms to celebrate achievements and promote the School.

- You may withdraw this consent at any time.
 - If you do **not** wish for your photo to be used, please inform your instructor immediately.
 - We will never share your image without your permission and will remove any shared photo upon request.
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5. How We Store Your Data

We store your data securely using:

- Password-protected systems
- Encrypted devices
- Limited access for authorised staff only

Data is retained only as long as necessary for training, administration, financial records, or legal compliance.

6. Sharing Your Information

Your personal information may be shared with:

- DVSA (for test-related requirements)
- Payment processors or banks
- Insurance companies (only if relevant to an incident)
- Legal authorities if required by law

We **do not share** your information with third-party marketing companies.

7. Your Rights Under UK GDPR

You have the right to:

- Access the data we hold about you
- Request corrections to inaccurate information
- Request deletion of your data (where applicable)

- Restrict or object to data processing
- Request your data in a transferable format
- Withdraw consent at any time

To exercise your rights, please contact us using the details in Section 10.

8. Cookies (if you use our website)

Our website may use cookies to:

- Improve functionality
- Analyse usage
- Personalise content

You can adjust your cookie settings through your browser at any time.

9. Marketing Communication

We may send optional reminders or updates via SMS or email.
You can opt out at any time by notifying us.

10. Data Retention

We retain:

- Financial and booking records for **a minimum of 6 years**
 - Training records for as long as necessary to deliver our services
After this period, all data is securely deleted.
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11. Contact Us

For questions, data requests, or privacy concerns, please contact:

Fast Pass Driving School

Email: drive@fast-pass.uk

12. Changes to This Policy

We may update this Privacy Policy from time to time.

The latest version will always be available on our website or upon request.